

NEW: Student iPads - Zscaler Authentication on non-GCS Networks or Public WiFi (eff 03.31.2023)

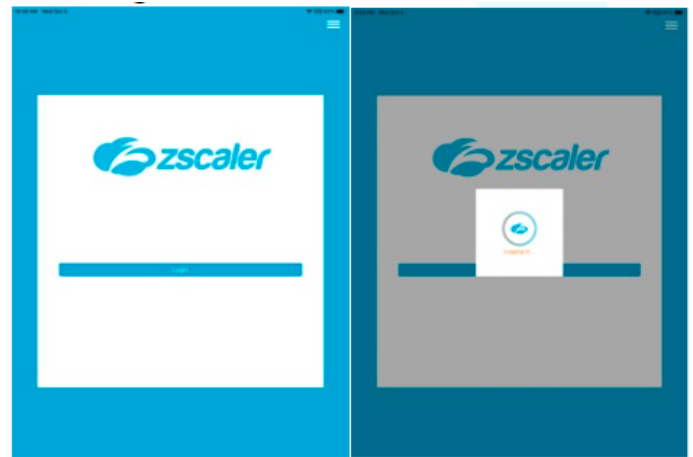
When your device is connected to a non-GCS Network (including our PublicWiFi), you will need to log in to the Zscaler app to access the internet.

Open the **Zscaler** app.



Help! My iPad doesn't have the Zscaler app! Don't stress, [click here](#) for instructions on installing the app.

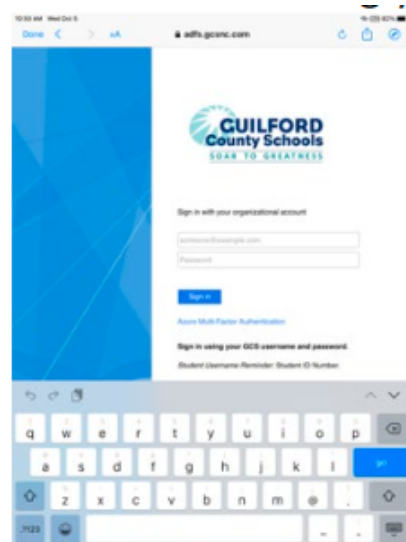
Click **Login**.



Authenticate using your

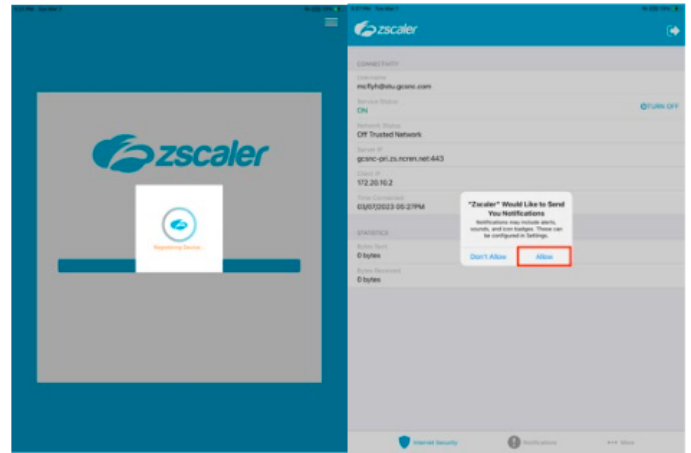
Student ID: Student Number

GCS Password: Birthday in MMDDYYYY format



Once authenticated, you will see a screen with your iPad being registered.

When prompted to allow notifications, click **Allow**.



You will now have access to the internet! 📶

If you have any trouble connecting to the internet at this point, please restart your device and try again.

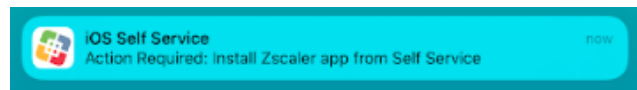
One to One Means Everyone!

GCS Technology Services | Revised March 2023

Help! My iPad doesn't have the Zscaler app!

If your device doesn't have the Zscaler app, you can download it from Self Service.

You may see a notification on your device.

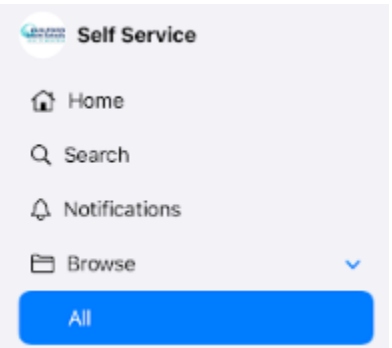
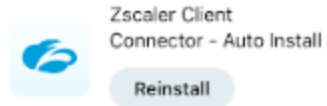


Action Required: Install Zscaler app from Self Service

Hello, you are receiving this notification because your device has not automatically installed the Zscaler application from Self Service. Please install this app and open it to prevent an interruption to home internet. Once Zscaler is opened, please login with your GCS student ID and password.

Open **Self Service**.



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| <p>Select All.</p> |  <p>The screenshot shows a 'Self Service' menu with options: Home, Search, Notifications, and Browse. The 'All' button at the bottom is highlighted in blue.</p> |
| <p>Scroll all the way to the bottom and click to install/reinstall Zscaler client.</p> |  <p>The screenshot shows the 'Zscaler Client Connector - Auto Install' interface with a 'Reinstall' button.</p> |
| <p>Once the app is installed, you're good to go! Return to directions here.</p> | |