Guilford County Schools

CANVAS/DISTANCE LEARNING

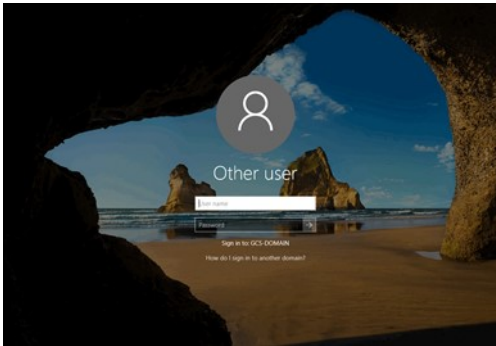**DEVICE CHECKOUT INSTRUCTIONS**

BEFORE LEAVING YOUR SCHOOL SITE

Log in with your

GCS STUDENT ID and PASSWORD

This creates a cached user profile on your device.

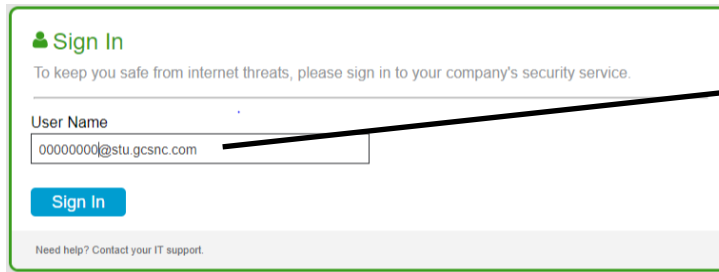If you cannot login, please make sure you are connected to the **GCS** wifi network.

If you still have problems, please call our Customer Service Desk at 336-370-8179.

AT HOME INSTRUCTIONS
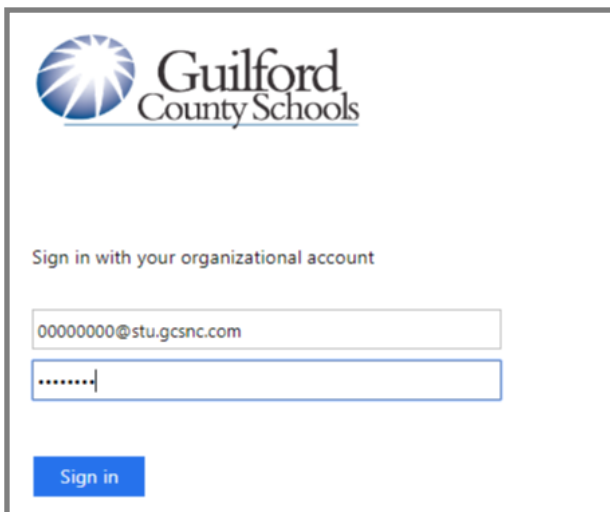
Connect to your home wifi network

Open Google Chrome Browser and go to the website you want to visit

You will be prompted by ZScaler to sign-in. Use YOUR STUDENT ID**@stu.gcsnc.com** as shown below.

Sign In

To keep you safe from internet threats, please sign in to your company's security service.

User Name

00000000@stu.gcsnc.com

Sign In

Need help? Contact your IT support.

00000000@stu.gcsnc.com

You will then be prompted to sign-in a second time. Use YOUR STUDENT ID**@stu.gcsnc.com** and password as shown below.

Guilford County Schools

Sign in with your organizational account

00000000@stu.gcsnc.com

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Sign in

Additional Troubleshooting:

NCEd Cloud Login Issues: see school Data Manager

Device Issues: 336-370-8179

Windows Login Issues: 336-370-8179

ZScaler Issues: 336-370-8179